



**Head Office:**

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## NOTICE TO DISTRIBUTORS

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**Re: FPB Business Continuity Plans in response to COVID 19**

**Date: 17 March 2020**

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Dear Sir / Madam,


In light of the coronavirus (Covid 19) pandemic, the FPB would like to advise its stakeholders that it will be downscaling its operations and would like to minimize walk-ins during this period. The FPB will continue to provide services as per its mandate but will do so on a smaller scale until the pandemic is properly managed in the country.

We encourage distributor's to make use of the FPB Online system for new registrations and renewal license applications instead of submitting the application manually to the Client Support unit. The link, <http://apps.fpb.org.za/fpbonlineV3/views/SelfRegisterDistr.aspx>, takes you to the FPB Online system or you can access FPB online through our website ([www.fpb.org.za](http://www.fpb.org.za)).

We also request distributors that classify content with the FPB to please send us their schedule of content (theatre, DVD, Blu ray, games, etc) to be classified by the FPB during the next three weeks so that we can plan for these classification sessions. We would appreciate if the list of material can be submitted to the Client Support Assistant Manager, Mr. Vinesh Pithumbar by the 19<sup>th</sup> of March 2020.

We trust that above is in order and should you require any further information, please contact our Client Support Unit on 0800 000 555 or email: [clientsupport.org.za](mailto:clientsupport.org.za). We will continue to process telephonic and email queries as per the normal course of business.

Yours faithfully,



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Ms. Abongile Mashele  
Acting CEO  
Date: 17/03/2020